

# Special Terms and Conditions of Participation for the care:xpo 2027 Trade Fair



## 1. Venue, Dates, and Hours

Venue: Nürnberg Exhibition Center  
Dates: Tue 20–Thu 22 April 2027  
Hours: Tue 20–Thu 22 April 2027 9:00 a.m.–5:00 p.m. daily

## 2. Organizer

NürnbergMesse GmbH  
Exhibition Center, 90471 Nürnberg, Germany  
T +49 9 11 8606-0  
care-xpo@nuernbergmesse.de  
www.care-xpo.de  
www.nuernbergmesse.de  
Managing Director: Peter Ottmann  
Registered in Nürnberg Commercial Register HRB 761  
Chairman of the Supervisory Board: Albert Füracker, Member of the State Parliament  
Bavarian Minister of State for Finance and Home Affairs

## 3. Contractual Basis

The contractual basis for participation in the care:xpo 2027 trade fair consists of the Special Terms and Conditions of Participation for the care:xpo 2027 trade fair and the General Terms and Conditions of Participation (including the Supplementary Agreement) for trade fairs and exhibitions, the NürnbergMesse House Rules, the organizational (e.g., exhibitor information), technical (e.g., Online Exhibitor Shop) and other provisions sent to the exhibitor prior to the start of the event.

In the event of any discrepancies, the aforementioned provisions shall apply in the order listed above.

## 4. Admission/Stand Allocation Confirmation

If the exhibitor requests a stand location that differs from the stand allocation confirmation, the organizer will decide on this at its discretion, subject to availability.

Should the exhibitor cancel the stand reservation prior to the stand allocation confirmation, the exhibitor agrees to pay a processing fee of EUR 250.

For cancellations after stand space confirmation, Section 7 of the General Terms and Conditions for Trade Fairs and Exhibitions applies.

## 5. Exhibitors and Approved Exhibition Goods

The following are eligible to exhibit: manufacturers, importers, wholesalers, sales representatives, and publishers from Germany and abroad offering products and services that fall within the specified product categories. All exhibition goods must be listed in the application. The following are not permitted: goods that violate the provisions of industrial property law in Germany (counterfeits).

## 6. Conclusion of Contract and Admission

An order for booth space that is binding on the exhibitor is placed by submitting the fully completed electronic registration form.

If the organizer has sent a proposed booth assignment and the exhibitor has confirmed it, the lease agreement between the exhibitor and the organizer comes into effect upon the organizer's confirmation of the booth space.

If the organizer has not sent a placement proposal or if the organizer's placement proposal has not been confirmed by the exhibitor, the contract is concluded in accordance with the stand space confirmation, unless the exhibitor objects in writing within a period of 2 weeks after receipt of the stand space confirmation.

Should the exhibitor revoke the order for stand space before receiving the stand space confirmation. Should the exhibitor cancel the stand space order prior to receiving the stand space confirmation or object to the stand space confirmation in accordance with the aforementioned conditions, the exhibitor is obligated in any case to pay a processing fee of EUR 250.

## 7. Rental Rates in Exhibition Halls

### per square meter of booth space (rounded up)

EUR 224	In-line stand	(1 side open)
EUR 251	Corner stand	(2 sides open)
EUR 259	Peninsula stand	(3 sides open)
EUR 271	Island stand	(4 sides open)

**Pre-booking price: The stand rental fee is reduced by a discount of EUR 15/m<sup>2</sup> for complete registrations per standard stand received from April 14, 2026 through April 27, 2026.**

The minimum stand area for a row stand is 9 m<sup>2</sup>. The minimum stand area for a corner stand is 12 m<sup>2</sup>. The minimum stand area for an end stand is 30 m<sup>2</sup>. The minimum stand area for a block stand is 50 m<sup>2</sup>.

The stand type depends on the floor plan; there is no entitlement to a specific stand type.

The rental price includes:

- Rental of the stand space during setup, the exhibition period, and dismantling.
- General security of the exhibition halls. General lighting of the exhibition halls. General cleaning of the aisles.

On behalf of AUMA (Exhibition and Trade Fair Committee of German Industry), EUR 0.60 per m<sup>2</sup> of stand space in the exhibition halls is collected and remitted.

The waste disposal service includes the proper removal and recycling of waste generated at the exhibition booth during setup and teardown, as well as throughout the entire duration of the trade show. The flat fee for this service is EUR 6.40/m<sup>2</sup> and is charged for an area of up to 500 m<sup>2</sup>. The disposal of production waste generated during the event, entire stand elements, or complete exhibition stands must be ordered separately. Bringing in trash is strictly prohibited; violations will be billed to the exhibitor. We reserve the right to take further measures. Disposal is carried out in accordance with the Technical Guidelines.

## 8. Fully Equipped Rental Booth

For fully equipped rental booths, all prices are per square meter of booth space (rounded up to the nearest square meter), in addition to the rental fee for booth space in the exhibition halls (see Section 6). All images are for illustrative purposes only.

The rental fee includes:

- Rental of a fully equipped booth.

The organizer is responsible for the setup and dismantling of the complete rental booth.

The complete rental booth, including its furnishings, must not be covered with stickers, nailed, painted, or otherwise damaged. Any damage incurred during the rental period shall be borne by the exhibitor and will be invoiced.

The basic version of the fully equipped rental booth can be supplemented with additional equipment from the same system for an extra charge.

Login credentials for the online Exhibitor Shop, containing detailed information on additional services as well as order forms, will be sent to the exhibitor in a timely manner.

## 9. Terms of Payment

Upon confirmation of registration, the exhibitor may be charged an advance payment in the amount of 25% of the estimated booth rental fee.

Upon confirmation of the stand space, the exhibitor will be billed for the total stand space rental amount, with the advance payment credited toward this total. The advance payment will be refunded if no admission is granted and no stand space confirmation is issued.

Invoices are due on the date specified on the respective invoice and payable without deduction. All payments must be made in euros, free of charges, and must include the invoice number.

If the exhibitor provides a different billing address on the registration form, they authorize the specified person/company to receive the invoice and other payment requests. This does not release the exhibitor from its payment obligation.

Issuing an invoice to a billing recipient other than the contractual partner or service recipient is only permissible if the invoice clearly, unambiguously, and comprehensibly indicates who the actual recipient of the service is and that the invoice recipient is merely the postal addressee of the invoice. For this reason, NürnbergMesse issues the invoice to the invoice recipient you have designated with the addition "c/o," cf. Section 14.5(3) sentence 1 et seq. of the Value-Added Tax Application Decree.

NürnbergMesse may charge a processing fee of EUR 50 for subsequent changes to the invoice for which the exhibitor is responsible. A claim to the allocated booth space exists only after full payment of the invoices. Proof of payment must be provided by the exhibitor.

The exhibitor agrees to the organizer sending invoices via email (electronic invoicing). If the exhibitor does not wish to receive electronic invoices, they may object to this in writing or in text form.

## 10. Insurance

The exhibitor is generally required to ensure adequate insurance coverage on their own. It is recommended that exhibitors purchase exhibition insurance to cover transportation and storage risks; such coverage can be arranged through a framework agreement facilitated by the organizer.

## 11. Setup and Teardown, Badges

Setup:	Fri 16–Mon 19 April 2027	7:00 a.m.–7:00 p.m. daily
Teardown:	Thu 22 April 2027	5:00 p.m.–midnight
	Fri 23–Sat 24 April 2027	7:00 a.m.–10:00 p.m. daily

Access to the halls during setup and dismantling is only permitted with special passes. These passes are not valid for the duration of the event.

The exhibitor agrees to adhere to the specified times, in particular to completely clear their booth space by no later than Saturday, April 24, 2027, at 10:00 p.m. Should the exhibitor fail to meet this obligation and this results in a conflict with the setup of the subsequent event, the exhibitor is obligated to bear all costs incurred as a result.

## 12. Booth Design

The exhibitor is solely responsible for the booth's furnishings and design.

The exhibitor agrees to comply with these requirements. In the event of non-compliance, the organizer or the affected neighboring exhibitors may be entitled to claim damages.

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The technical guidelines, which can be found on the event website, govern the design and layout of exhibition booths. Booths whose inadequate design detracts from the overall appearance of the trade show or the hall will not be approved by the organizer and will be subject to appropriate requirements. Exhibition booths larger than 400 m<sup>2</sup> are generally subject to approval.

## Transparency

The overarching principle guiding the design of all exhibition booths is transparency. At least 50% of the total length of the sides facing the aisles must be freely accessible and must not be obstructed.

## Floor Coverings

Exhibitors must cover the floors of their booths with a suitable flooring material (e.g., carpet, hardwood, PVC). Please refer to the technical guidelines in this regard. Floor coverings in the exhibition booths may only be double-sided adhesive tape (exclusively solvent-free adhesive tape: tesafix No. 4964).

## Booth Partition Walls

The booth partition walls (hardboard structure) may only be treated with water-soluble adhesives and must not be painted without first being wallpapered. After the event, wallpaper or other wall coverings must be removed by the exhibitor. Otherwise, the stand partition walls will be cleaned at the exhibitor's expense. All other booth partition walls, floors, hall walls, columns, installation and fire protection equipment, as well as other permanent hall fixtures, may not be covered with adhesive, painted, or otherwise damaged. Any damage shall be borne by the exhibitor and will be billed.

## Pillars

Any pillars located within the booth area, as well as utility and fire safety equipment, are considered part of the allocated booth space and must be accessible at all times.

## Front panel

If a rental exhibition booth is not used, the installation of a front panel on all open sides of the booth area is required. The front panel may be omitted if the required booth quality is ensured by other means.

## Minimum Height – Maximum Height – Advertising Media

The minimum height is 2.50 m. The rear sides of booth partitions, advertising media, or other design elements facing the neighboring booth that exceed 2.50 m in height must be painted in a neutral, muted color and kept clean. The back walls must be clean, uniformly designed, and visually flawless and must not contain any text or graphics. The maximum height for booth construction and client-provided installations is generally 5.50 m/5.80 m measured from the hall floor and must not be exceeded. The relevant hall plans and legends may result in a reduction of the maximum heights mentioned above.

## Two-story Booth Construction

Option 1:

Two-story booth construction is not permitted.

Option 2:

Two-story booth construction may be permitted on a case-by-case basis with a minimum floor area (at ground level) of m<sup>2</sup> upon special request. The relevant application forms must be requested from the organizer. The special request must be approved by the organizer. In addition, the exhibitor must obtain the necessary building authority permits. In the interest of the overall event and for safety reasons, two-story booth construction may be rejected. The booth rental fee increases by 50% for the built-up booth area. In principle, there is no legal entitlement to two-story booth construction.

## Additional Requirements

The organizer reserves the right to impose additional requirements regarding booth design.

## 13. Exhibitor Badges

Each exhibitor will receive, based on the size of their exhibition booth, for the necessary booth and service staff: up to 10 m<sup>2</sup> of booth space 3 badges and one additional badge for every additional 10 m<sup>2</sup> or portion thereof, free of charge, but no more than 10 badges. Each registered co-exhibitor will receive 2 exhibitor badges.

These passes are valid for the duration of the event as well as for the setup and teardown periods. Any additional exhibitor passes required may be purchased by authorized persons for a price of EUR 25, including applicable VAT. After the event, the exhibitor will be billed only for the exhibitor passes actually used, minus the free allocation.

## 14. Marketing Services for Direct and Co-Exhibitors

The organizer provides each exhibitor with marketing services that include the following benefits. The exhibitor agrees to purchase the marketing services for a price of EUR 679. Billing will be issued with the Booth rental fee. No price reduction can be granted if only partial services are utilized.

The Marketing Services include the following: The exhibitor is solely responsible for the information and other materials provided by them, in particular visual

materials. They indemnify the organizer against all claims by third parties that may be asserted in connection with the materials submitted.

## Using the TicketCenter:

- Voucher codes (electronic admission voucher codes) for personally inviting your customers. All redeemed voucher codes are free of charge and will not be billed.
- Invitation statistics: Reporting on redeemed voucher codes, pre-registered visitors, and no-shows before, during, and after the event within the TicketCenter.
- Badge management for your booth staff and service providers: Register your exhibitor badges and setup/teardown badges

## Lead Tracking/Visitor Registration

The organizer provides each exhibitor with a license to use the LeadSuccess lead management tool on a smartphone. Additional licenses and/or devices with the app pre-installed can be booked in the exhibitor area as needed.

## Online listing in the exhibitor directory

The organizer provides each exhibitor with an online profile at [www.care-xpo.de](http://www.care-xpo.de) that includes the following services. This online profile will remain available online for at least six months after the event.

- **Company profile:** basic company information (name, address, contact details) as well as additional customized information (e.g., logo, company description of 4,000 characters, publication of a PDF download, e.g., press release).
- **2 product/service profiles:** consisting of a product description (4,000 characters), images, and designation as a new product.
- Inclusion of the company name and booth number in the **hall plans** on the website.
- **Online banner** available for download.
- **Link** from the trade show website to the exhibitor's website. The exhibitor provides a **reciprocal link**.

## Additional Services:

- Display of the exhibitor's press releases in the Press Center
- Licensed and free use of care:xpo digital assets (logos, ads, banners, social media graphics, etc.) (download area at [www.care-xpo.de](http://www.care-xpo.de))
- Inclusion of the exhibitor's company name and booth number in the trade show guide (distributed free of charge to all visitors).

The client is responsible for the content of the above-mentioned entries and any damages that may result therefrom. The client is also responsible for the legal admissibility of the materials provided for the insertion. The trade fair guide and [www.care-xpo.de](http://www.care-xpo.de) are published by the organizer. NürnbergMesse and its vicarious agents apply the customary business diligence when receiving and reviewing the entries in the trade fair guide and on [www.care-xpo.de](http://www.care-xpo.de), but are not liable if they are misled or deceived by the client. NürnbergMesse and its vicarious agents shall be liable for omissions, misprints, or errors of any kind only if such defect was demonstrably caused by willful misconduct or gross negligence. Obvious defects must be reported by the client to the publisher no later than two weeks after the start of the trade fair. Claims by the client for defects and/or damages expire after one year. The start of the statute of limitations period is governed by statutory provisions.

## 15. Co-exhibitors

Co-exhibitors are companies that participate with their own staff and their own product range at the exhibitor's booth (= direct exhibitor). Their independent status must be clearly recognizable even without a physical partition.

Co-exhibitors may only be admitted if the information requested on the registration form for co-exhibitors is fully completed and complies with the terms and conditions of participation for the event.

If a co-exhibitor's registration is canceled, the direct exhibitor agrees to pay a processing fee of EUR 250. The organizer provides each co-exhibitor with marketing services, including online and other services (**see Section 14 for services**).

The exhibitor undertakes, for each co-exhibitor registered by them, to pay a participation fee and to accept the marketing services at a total price of **EUR 909**.

Billing will occur with the booth rental invoice or at a later date. No price reduction can be granted if only partial services are utilized.

## 16. Exhibitor Claims, Written Form, Place of Performance, Jurisdiction

All claims by the exhibitor against the organizer must be asserted in writing (Section 126b of the German Civil Code (BGB)). The statute of limitations begins on the last day of the event. Agreements that deviate from these terms and conditions or the supplementary provisions must be in writing (§ 126b BGB). German law and the German text shall apply exclusively. The place of performance and venue of jurisdiction is Nuremberg. However, the organizer reserves the right to assert its claims before the court of the place where the exhibitor has its registered office.

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## 17. Prohibitions

- No booth may be completely or partially cleared before the end of the trade fair. In the event of violations, NürnbergMesse is entitled to impose a penalty of EUR 500 on the exhibitor and/or to deny the exhibitor admission to the following event.
- The sale of food and beverages for immediate consumption must be approved separately. Disposable tableware and cutlery are prohibited.
- Animals are not permitted on the exhibition grounds.
- Exhibitor badges may only be issued to the exhibitor's employees working at the booth.
- The exhibitor is responsible for arranging the delivery of all goods and materials required for the trade show appearance. Packages addressed to the organizer for participation in the event will therefore not be accepted, but will be returned to the specified shipping address at the exhibitor's expense.